



HIVESTOCK

Every item. Accounted for.

CUSTOMER PACK



CUSTOMER PACK · HS-QS-001

Quick Start Guide

Four steps, ten seconds — everything your team needs on day one

Taking stock

1

Badge in

Tap your fob or enter your PIN at the screen.

2

Select on screen

Pick what the job needs.
Enter a job ref if asked.

3

Take & close

The door unlocks. Take your items and close the door.

4

It books itself

Every item records to you automatically. Done.

Returning items

> Standard returns

Badge in, choose Return, select the item, place it back in its bin and close the door.

> Tools & equipment (TrackIt)

Checked-out items have a due-back time. Return them the same way — overdue items send a reminder and block your next take until they come home.

> FOD & disposal items

Damaged, dulled or contaminated items go in the quarantine bin — follow the on-screen instruction. They never go back into stock.

Good to know

> Power cut? Network down?

The cabinet keeps working. Badge in as normal — your takes record locally and sync automatically when the connection returns.

> Camera recording

A clip is captured on every take and return for stock accountability. Access to footage is itself logged.

> Lost or new fob?

Ask your supervisor — replacement fobs arrive pre-programmed. PINs work in the meantime.

Need help?

Email support@hivestock.co.uk · hivestock.co.uk/support

Faults are resolved remotely where possible; engineer visits and parts within 48–72 hours of being reported.